

Supervisory Skills that Stick: Leading Teams with Confidence, Clarity and Impact

May 20-21, 2026 | Dallas, TX

Wednesday, May 20

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|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 8:00 a.m. - 8:15 a.m. | Welcome & Introductions |
| 8:15 a.m. - 9:45 a.m. | <ul style="list-style-type: none">• Foundations of Management & Supervision• Management vs. Leadership: Behaviors and Impact |
| 9:45 a.m. - 10:00 a.m. | Break |
| 10:00 a.m. - 11:45 a.m. | <ul style="list-style-type: none">• Lessons from Managerial & Leadership Frameworks• Aligning Leadership Approaches with Situational Needs |
| 11:45 a.m. - 12:30 p.m. | Lunch |
| 12:30 p.m. - 2:15 p.m. | <ul style="list-style-type: none">• Setting Clear Expectations & Defining Success• Managing Performance Through Goals & Feedback |
| 2:15 p.m. - 2:30 p.m. | Break |
| 2:30 p.m. - 4:15 p.m. | <ul style="list-style-type: none">• Navigating Difficult Conversations• Emotional Awareness & Self-Management in Leadership |
| 4:15 p.m. - 4:30 p.m. | Wrap Up & Adjourn |



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Thursday, May 21

8:00 a.m. - 8:15 a.m.

Welcome & Recap

8:15 a.m. - 9:30 a.m.

- Leveraging EQ to Improve Team Communication
- The Key Ingredients to Conflict Resolution

9:30 a.m. - 9:45 a.m.

Break

9:45 a.m. - 11:15 a.m.

- Motivating & Engaging Employees
- Creating Conditions for Performance & Growth

11:15 a.m. - 11:30 a.m.

Wrap Up & Adjourn